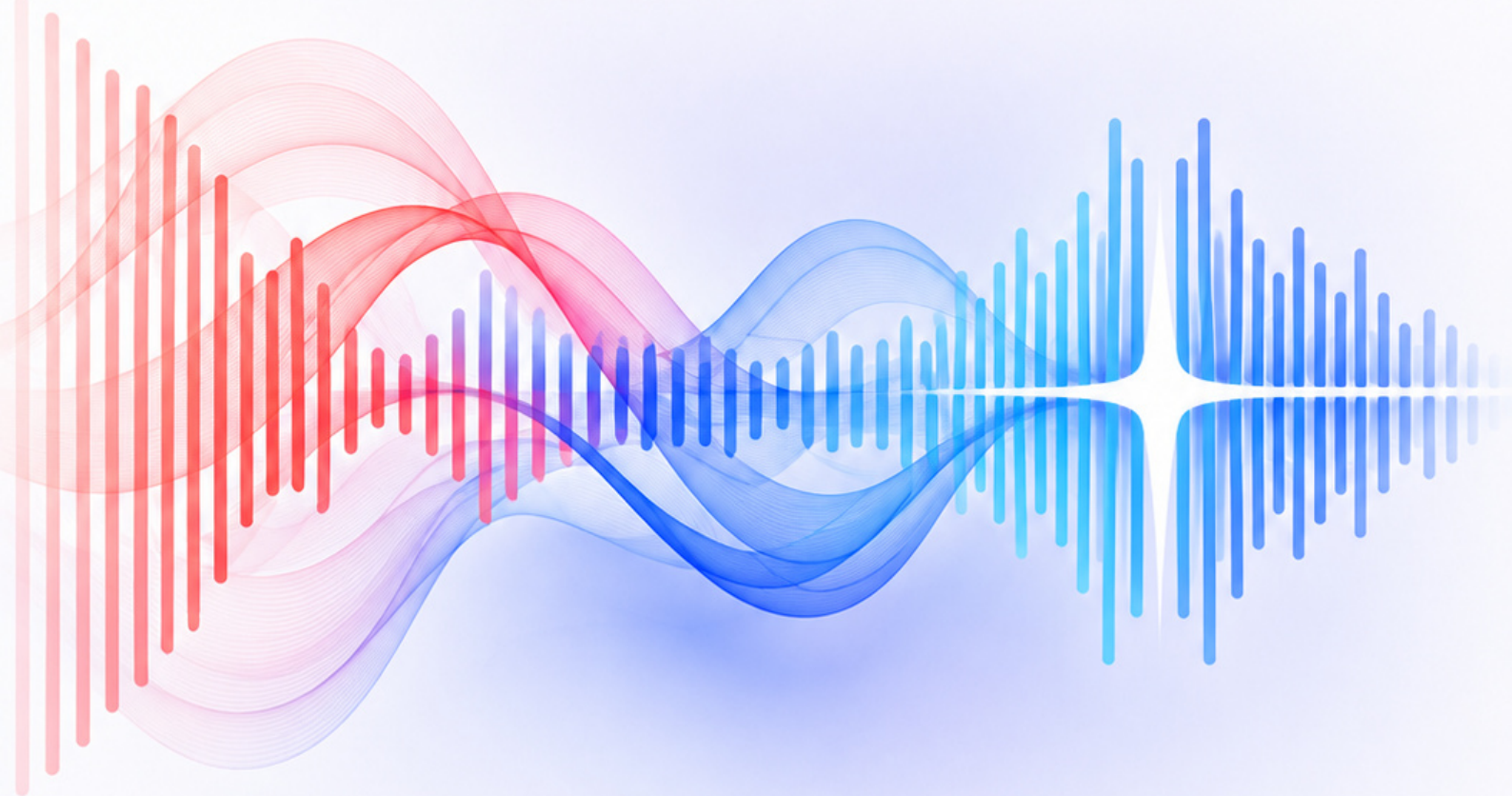


Bring clarity to multilingual work.

AI translation and meeting intelligence
for enterprises.



MULTILINGUAL WORK

Translate meetings. Capture outcomes.

AI translation and meeting intelligence for enterprises

For recurring conversations with colleagues, customers and partners—in your existing meetings or VoicePing's shared workspace.

Where VoicePing fits

	Online meetings	Cross-border reviews in your existing meeting tools
	Virtual office	Quick conversations and shared work across distributed teams
	Events	Multilingual presentations for on-site and remote audiences
	Mobile & in person	Customer and supplier conversations away from the desk
	Recordings & files	Transcription of existing audio and video

1,000+
organizations

100,000+
users

550M+
seconds translated

1M+
meeting records

VoicePing-reported adoption and usage

Used by teams at

HONDA
The Power of Dreams

NEC
NEC Solution Innovators

Asahi
GROUP

Denka



No customer-data AI training • Enterprise support

[Plan an enterprise evaluation →](#)

MEETING INTELLIGENCE

Your meeting, summarized with its source.

VoicePing creates summaries, topics and action items. Search the transcript and replay the conversation before sharing.



APAC project review

Search: launch

Speaker-separated transcript

S1

Speaker 1 · 12:40 · Japanese → English

10月15日は公開予定日ですが、地域側の承認待ちです。

English

15 October is the proposed launch date. Regional approval is still pending.

S2

Speaker 2 · 12:48

I'll share the plan by Friday.



Replay source audio



VoicePing AI summary

Draft



Topic: **Launch readiness**



Summary: Proposed launch on 15 October; regional approval pending.



Action: **Speaker 2 — share the plan by Friday.**



Review the draft and source, then share with the right people.

Illustrative meeting record and AI output. Speaker labels can be renamed.

HOW IT WORKS

Keep your meeting. Add a shared language.

The Meeting Bot route connects your existing call to live translation and a record your team can review.



The organizer informs participants about recording and processing.



Other inputs include desktop live capture and uploaded recordings.

Translate → Capture → Act

Illustrative Meeting Bot workflow

IN-HOUSE AI MODELS

VoicePing's in-house speech AI

Three VoicePing-developed models, with published performance for each.

VoicePing ASR Model V0.1

Speech recognition

19.3%

Average word error rate · Lower is better

#1 of 12 evaluated systems

5 languages · 5,000 clips · About 41 hours

[ASR research report →](#)

VoicePing MT v0.1

English-to-Japanese translation

87.2 / 100

Overall translation score · Higher is better

#3 of 8 evaluated models

100 English sentences · LLM-judged evaluation

[Translation research report →](#)

VoicePing Diarization v0.1

Speaker segmentation

4.01%

Diarization error rate · Lower is better

#1 of 3 directly compared systems

42 files · About 10.5 hours · Controlled synthetic conversations

[Diarization research report →](#)

VoicePing-published research benchmarks · July 2026

These are different tests, not interchangeable accuracy scores. Results vary with real-world audio.

Model names identify the published research versions.

[Evaluate with your own meeting audio →](#)

AI summaries use supporting services; see processing details on page 10.

VIRTUAL OFFICE

A shared workplace for everyday team communication

Distributed work can turn brief questions into scheduled calls and delayed responses. VoicePing provides a shared virtual office where colleagues can find one another and communicate naturally throughout the working day.



- 
Visible availability
 See who is available before approaching a colleague.
- 
Walk-up conversations
 Move closer and start talking without arranging a separate meeting.
- 
Private rooms
 Continue discussions in a room when privacy is needed.



Built-in live translation helps multilingual colleagues follow the same conversation in their chosen supported language.

Illustrative virtual workspace

MULTILINGUAL EVENTS

Help international attendees follow the seminar.

Prepare the terminology and venue audio, then deliver live translation to shared screens and each attendee's browser.



Illustrative event setup

Sony Music Solutions Inc.

AnimeJapan 2025 · Business Day seminars

Speakers supplied terminology in advance. QR access and additional venue displays helped international attendees follow Japanese presentations.

[Read the event story →](#)

 Check venue and attendee connectivity; agree setup and event-support responsibilities.

ON-SITE COMMUNICATION

Offline translation for multilingual site teams

Noise, language differences and unreliable connectivity complicate everyday coordination on construction sites. VoicePing translates conversations on the device, without Wi-Fi or mobile data.



AI-generated site scenario and simplified voice-first app view



Before the shift

Download models and select the language pair.



On site

Speak into the phone. Read the translation.



After the exchange

Text and source audio stay on the device.



Eight speech-recognition options

English · Japanese · Korean · Simplified Chinese
Traditional Chinese · Cantonese · Vietnamese · Thai
Cantonese: input only.

Workspace sharing is a separate online workflow.

[Setup guide →](#)

ENTERPRISE ADOPTION

From one department to company-wide use.

Denka expanded VoicePing across departments, with Digital Strategy taking company-wide rollout forward.

Denka

ADOPTION JOURNEY

1

Introduced as a virtual office

Adopted during the shift to remote work.

2

Spread between departments

Colleagues shared the tool through word of mouth.

3

Company-wide transcription

Used for internal and externally hosted meetings.

Internal Control and Digital Strategy described the rollout in a March 2026 interview.

[Read Denka's story →](#)

NEC

NEC Solution Innovators

Keeping a Japan–Vietnam team in the discussion

NEC Solution Innovators' team used translated text to follow discussions and revisit content they had missed.

Documented team experience · 2023 interview

[Read the team's story →](#)

ENTERPRISE EVALUATION

Start your two-week Enterprise trial.

All features, with unlimited use for two weeks.



Tell us the workflow, languages and terminology you want to try. Our team will confirm the trial arrangements.

Request your free trial →

voiceping.net/en/contact/



Bring your IT lead into the conversation.

Forward pages 10 and 11 and our security documentation.

[Security documentation →](#)



support@voice-ping.com



+81-50-3117-0204

SECURITY & GOVERNANCE

Know where your meeting data is processed.

Customer data is not used for AI model training.

Who handles what

VoicePing service responsibilities



VoicePing's own premises

Translation and transcription
Speech and language processing



AWS / GCP · Tokyo

Core infrastructure and storage
Meeting records and service operations



OpenAI · United States

Summaries and text analysis
Transcript text—not audio



Cloudflare · Global

CDN and DDoS protection
Web delivery and protection



Access

Enterprise SSO, IP restrictions and audit logs



Encryption

TLS 1.3 in transit · AES-256 at rest



Assurance

ISO/IEC 27001:2022-certified ISMS · BSI IS 820960



Enterprise storage periods

Audio: 3 months · Meeting minutes: 1 year

Recording data: 1 month · Event/online/work logs: 18 months

[Security and processing details](#) →

[Retention by plan](#) →

PRODUCT DEVELOPMENT & SUPPORT

A product that keeps improving.

Published releases show how VoicePing evolves across everyday meetings, on-device use and desktop collaboration.

Examples of shipped improvements

- 

7 April 2026 · iOS 0.5.16
Face-to-face translation
Added a dedicated conversation view and richer saved-history tools.
- 

16 August 2026 · iOS 0.5.31
Resumable model downloads
Continue model downloads in the background and recover after interruptions.
- 

24 August 2026 · Desktop 1.0.4
Improved meeting views
More consistent layouts and compatibility across embedded meetings.



[Mobile release history →](#)



[Desktop release history →](#)

Support for Enterprise and Event contracts



Terminology setup



Security-review assistance



Onboarding



Ask through in-app chat or our contact form.

Support hours: 09:00–18:00 JST

Incident notifications: email and in-app chat



[Contact VoicePing →](#)

Appendix

Product details & technical reference

Live translation views

AP02 →

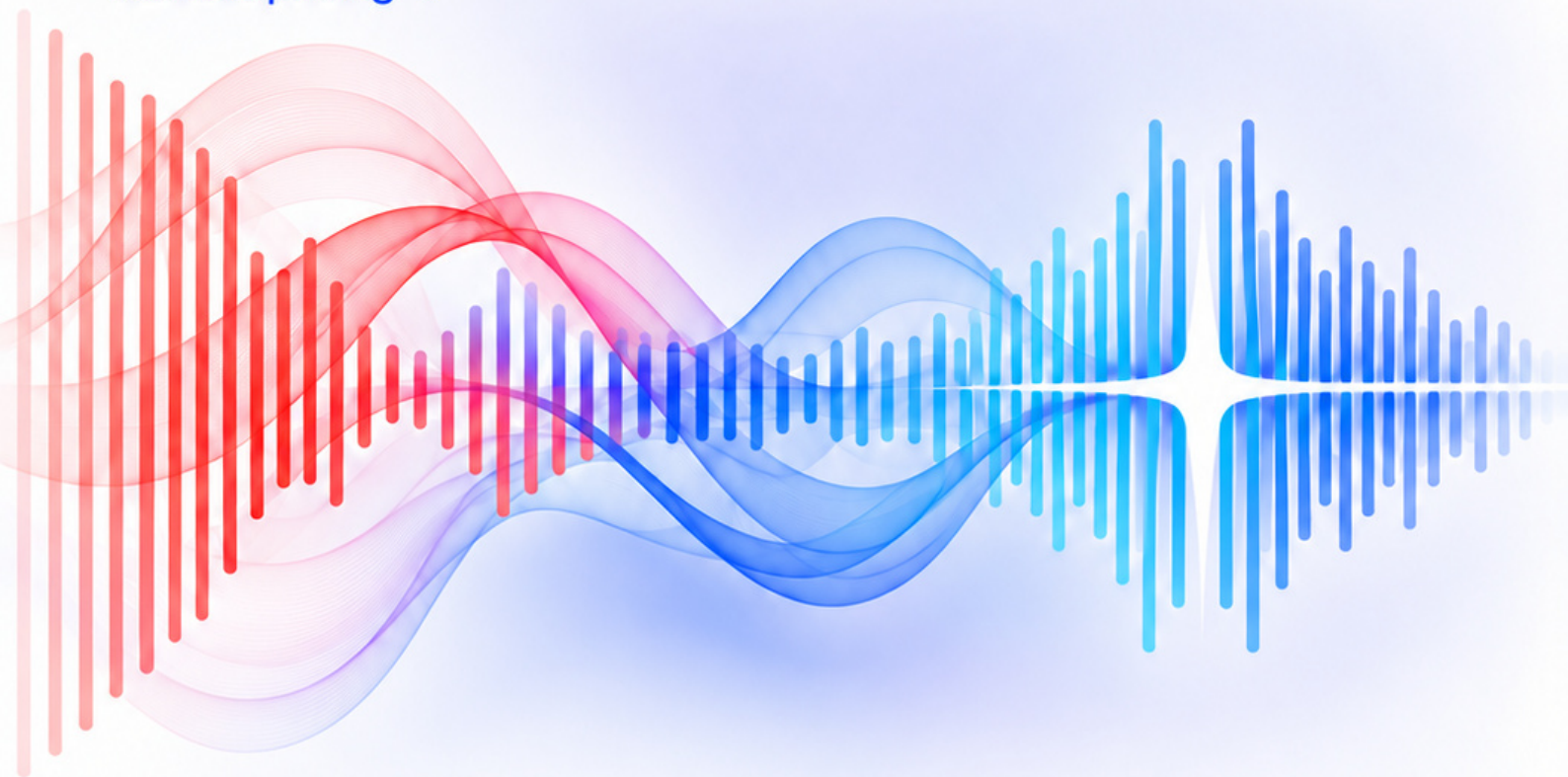
Integration & administration

AP08 →

Plans & capacity

AP12 →

Current pricing →



MEETINGS & DEVICE AUDIO

Translate audio from meetings and devices.

Use VoicePing alongside audio on your device, or add a bot to a supported meeting.



Desktop app

Meeting, browser or microphone → VoicePing app

Run VoicePing alongside the source.
Enable the required audio permissions.



Meeting or
browser audio



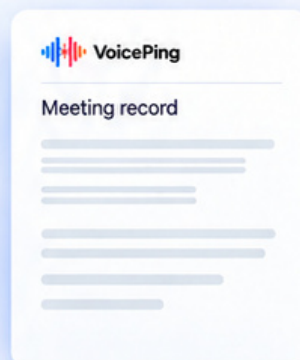
Microphone



Meeting Bot

Supported call → admitted bot → meeting record

The host admits the bot. Inform participants that the meeting is being processed.



Mobile app

Microphone or supported app audio → phone captions

Use the mic for a conversation, or device audio for a webinar. Some apps block capture.



Microphone
(conversation)



App audio
(webinar)



An internet connection is required.

Illustrative translation workflows

[Desktop guide →](#)

[Bot guide →](#)

[Mobile guide →](#)

LIVE TRANSLATION VIEWS

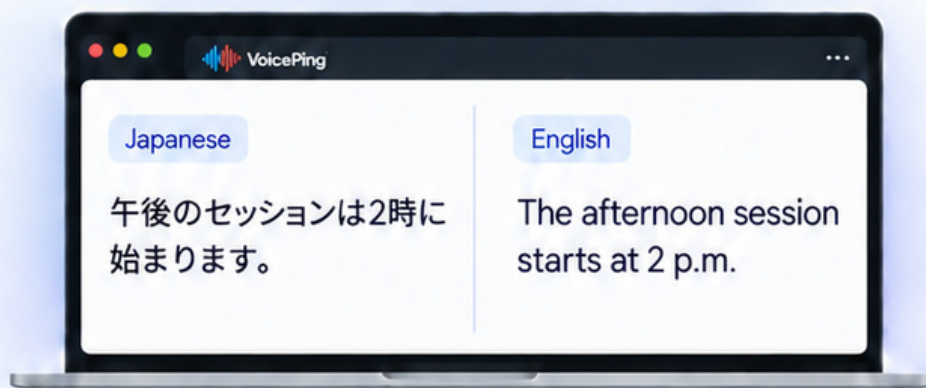
Make captions fit the conversation.

Choose how people follow the words. Display layout is separate from the audio source and language settings.



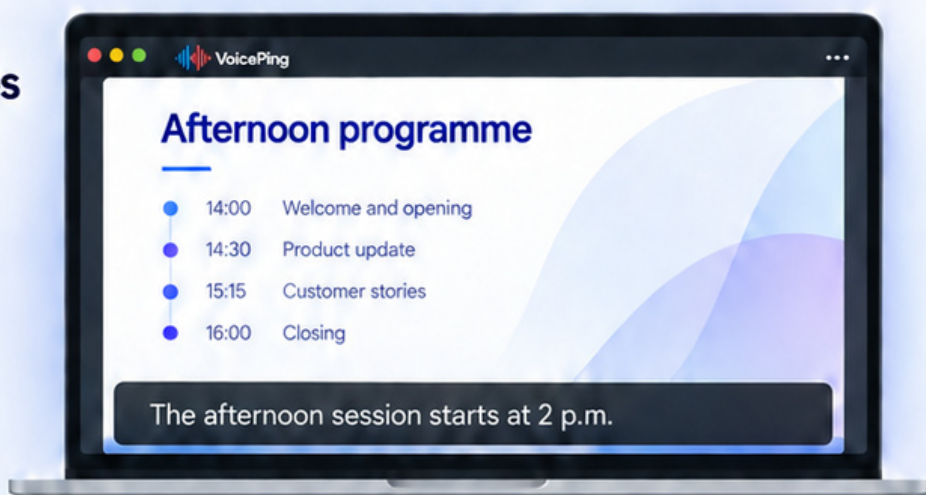
Conversation view

Read the original and translation together.



Presentation subtitles

Keep slides or video visible behind live captions.



Aa Text size ▾

🎨 Colour ▾

👁 Show original



Correct a live sentence

Saved edits update the shared listener caption.

Operator

The session starts at 2:30 p.m.

Save



Browser (listener)

The session starts at 2:30 p.m.



Illustrative views and correction. Live sharing requires an internet connection.

[Subtitle guide →](#)

[Live editing guide →](#)

LANGUAGE SUPPORT

Match languages to what people speak, read and hear.

Online coverage differs by feature. Choose the source language and each required output.

Illustrative setup



Japanese speaker



English captions (for reading)



Please review the
delivery schedule.



English translated audio (for listening)

English



Online language support

Speech recognition	60 languages
Translated captions	60 target languages
Translated audio	43 languages
Bilingual auto-detection	16 languages, using a configured pair

These are feature-specific counts, not a guarantee of every language pair.



Online setup: check your source, caption and audio languages in the app.



On-device translation uses a separate model set.

Download the models and select your pair before going offline.

Coverage checked 9 September 2026

[Online coverage](#) →

[On-device guide](#) →

SPECIALIST TERMINOLOGY

Keep product names and technical terms consistent.

Register equipment names and approved translations for technical discussions.

Semiconductor equipment review



Recognition dictionary

Observed variant:

nova edge x two hundred

Registered term:

NovaEtch X200



Translation dictionary

English → Japanese

reactive ion etching

反応性イオンエッチング



Result in a conversation

Check the **NovaEtch X200** **reactive ion etching** settings.

NovaEtch X200 の **反応性イオンエッチング** 設定を確認してください。



Vocabulary Builder: PDF or text → Review extracted terms → Save to dictionary

[Guide →](#)

Choose who uses the entries



My Dictionary — only you



Workspace Dictionary —
shared with members

Personal entries override workspace entries for you.
CSV import replaces existing entries. Export a backup first.

Illustrative equipment name and terminology

[Dictionary guide →](#)

EVENT SESSION MODELS

Shared audience or separate conversations?

Choose whether visitors follow one conversation or start their own.



Shared listener session

One conversation · individual language views

A product demonstration feeds the same conversation to every listener.



Private Expo sessions

One entrance · separate visitor sessions

Each visitor enters a name, chooses a language and starts a separate conversation.



Visitor A

Visitor B



Organizer controls

Entrance access · Session activity
Shared-listener speech and history depend on organizer settings.



Both require internet.
No visitor account or app installation.

Work on the same material together.

Share the working screen, mark the detail under discussion and write the notes together.

Shared review workspace

A

M

Screen Share

Text Editor

Whiteboard

Supplier Onboarding

https://portal.example.com/supplier

Supplier Onboarding

Please provide your company information.

Company name

Enter company name

Contact person

Enter contact name

Email

Enter email address

Next

Review notes

Make company name required.

Clarify the contact field.

Supplier onboarding (draft)

Basic info

Contact info

Review & Submit

Screen annotation

Point to the exact field or detail.

Collaborative text editor

Write together and export the notes.

Whiteboard

Sketch ideas with shared drawing tools.

Multiple sharing objects can stay open together.

Browser guests join when guest access is enabled. A meeting-room password is optional.

Virtual Office must be enabled for the workspace.

Illustrative collaboration view

FILES & MEDIA

One recording. Several usable formats.

Choose the outputs before processing an existing audio or video file.



Training video

Spoken language: English

English ▼

Translation target: Japanese

Japanese ▼

Selected outputs

- ☒ Subtitled video
- ☒ Dubbed video

↓
Processing results



Meeting record

Transcription · Translation · Summary

Transcription | Translation | Summary

00:04 First, let's check the part number.



Subtitle file

SRT / ASS

1

00:00:04,000 --> 00:00:07,000

まず、部品番号を確認します。



Subtitled video





Dubbed video



Need text only? Choose transcription without translation.
Translated media requires a target language and additional processing time.

Illustrative training clip and output selection

[File-processing guide](#) →

Connect your tools to the right information.

Manage connected accounts separately from access to meeting knowledge.



App integrations

Google Calendar

Outlook Calendar

Slack

Review connected members.
Disconnect provider access when needed.



Yuki

Connected

Disconnect



Meeting knowledge



Supplier review

Requirement: technical review

Next step: draft proposal



Search



Transcript



AI output



Approved permissions



MCP — ChatGPT or Claude



ChatGPT



Claude



Draft a proposal from this meeting



Proposal draft

Include the technical review.

Review before sharing



API — Your backend



Retrieve permitted data for an internal report.

Your integration implements the workflow.



Internal report



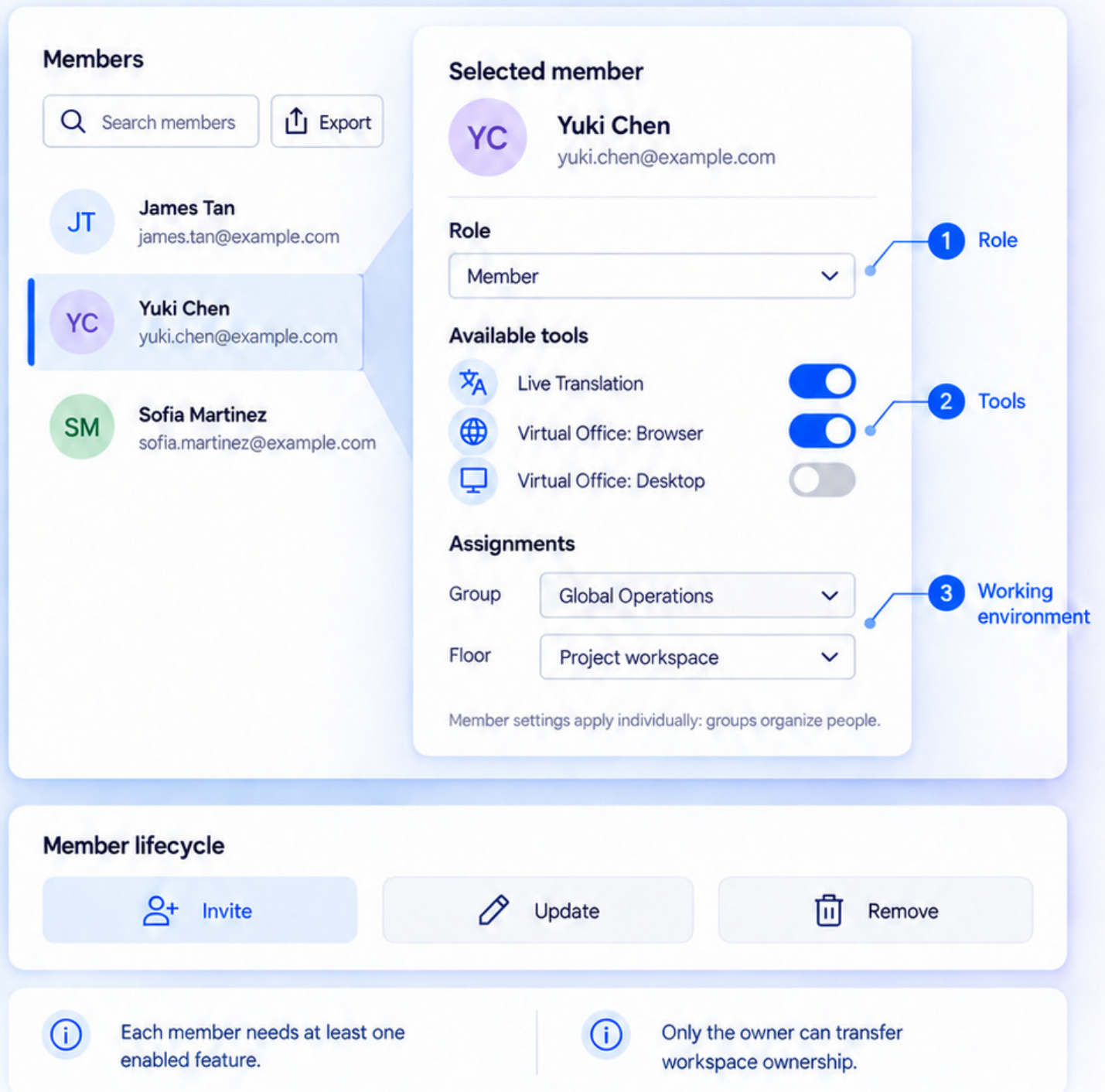
Enable the connection, authenticate and grant only the required access.
Pause or remove connections. API keys can restrict IPs and validity.

Illustrative connections;
provider terms apply.

WORKSPACE ADMINISTRATION

Give each team the access it needs.

Owners and managers invite colleagues, assign roles and manage individual feature access.



Members

Search members Export

- James Tan**
james.tan@example.com
- Yuki Chen**
yuki.chen@example.com
- Sofia Martinez**
sofia.martinez@example.com

Selected member

Yuki Chen
yuki.chen@example.com

Role

Member

Available tools

- Live Translation
- Virtual Office: Browser
- Virtual Office: Desktop

Assignments

Group: Global Operations

Floor: Project workspace

Member settings apply individually: groups organize people.

Member lifecycle

Invite Update Remove

Each member needs at least one enabled feature.

Only the owner can transfer workspace ownership.

Illustrative member configuration

[Member guide](#) →

[Group guide](#) →

ANALYSIS & EVENT LOG

Understand usage and investigate changes.

Use different views for operating patterns and administrative history.



Analysis

Review usage across translation, meeting records, Expo and Virtual Office.

Speech recognition usage

By language · By device



Desktop



Mobile



Browser

Meeting logs · Listener sessions

Meeting Bot

Schedule · Status · Failure details

Meeting title	Schedule	Status	Details
Project sync	Today 10:00	Scheduled	Details
Weekly update	Today 14:00	Completed	Details
Client review	Today 16:00	Failed	Details

Also available: Expo session activity · Virtual Office usage



Event Log

Filter by date, member and category.

Actor · Action · Time · IP address

Trace access or configuration changes. Export as CSV or PDF.



Date



Member



Category



Actor	Action	Time	IP address
Manager	Updated member role	10:15	192.0.2.24

Available to authorized workspace managers. Some Analysis panels depend on the plan.
Illustrative views and data — not customer usage.

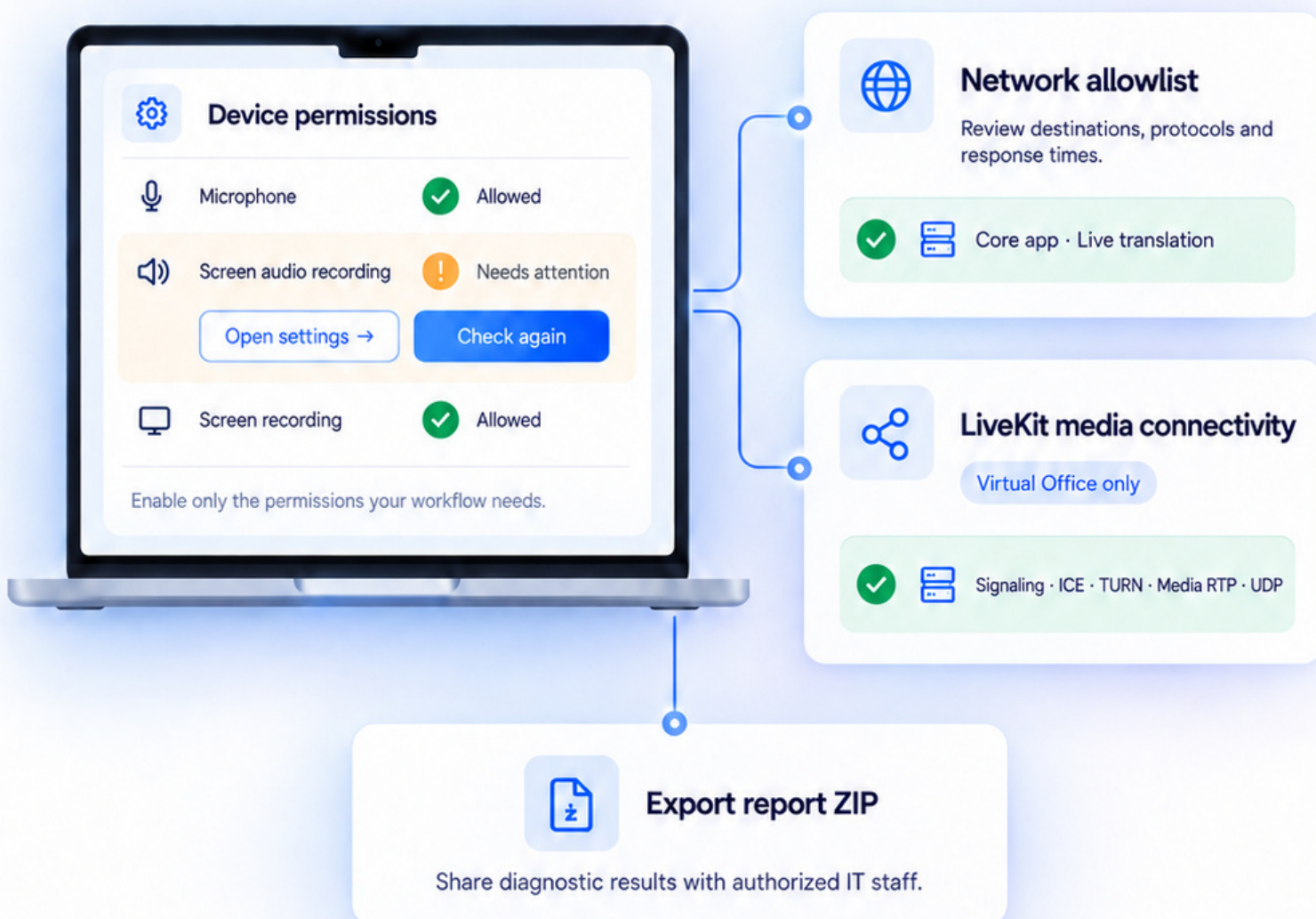
[Analysis guide](#) →

[Event Log guide](#) →

DEVICE & NETWORK READINESS

Check the device and audio connection.

Access Diagnostics helps distinguish blocked permissions from unreachable services.



Repeat checks after changes to permissions, VPN, proxy or network.

Illustrative diagnostic results

[Diagnostics guide →](#)

[Firewall guide →](#)

PLANS & CAPACITY

Size the plan around people and sessions.

Member accounts, internal listeners and simultaneous meeting bots are different capacities.

Internal teams	Small	Premium	Enterprise
 Member accounts	15	50	Unlimited*
 Internal listeners	15	50	Unlimited
 Monthly transcription and translation minutes	450 / 800 / 2,000	Unlimited†	Unlimited†
 Simultaneous live bots	3	5	10

* Enterprise starts at 50 accounts.

† Usage-counter resets are arranged through support.

External events

Use an Event plan for events involving external organizations.

Translation-user tiers: 6–50 · 51–200 · 201–500 · 501–1,000 · 1,001+ by quote

Scope concurrent rooms, languages and spoken-audio needs separately.
Account setup is included. Remote and on-site operational assistance are paid options.
Current rates and terms are in the pricing guide.



Illustrative event scenario



Additional workspace tools:

[Time tracking →](#)

[Invoicing →](#)

[Colleague recognition →](#)

Scope checked 9 September 2026

[Pricing guide →](#)

[Bot limits →](#)

[Event plans →](#)

COMPANY PROFILE

VoicePing Inc.

Tokyo-based developer of voice AI for multilingual communication and meeting intelligence.

Company information

Company	VoicePing Inc.
Representative Director	Akinori Nakajima
Established	July 2019
Capital (including reserves)	JPY 209,900,096
Headquarters	Nihonbashi Otomi Building 3F 13-7, Nihonbashiodenmacho, Chuo-ku Tokyo 103-0011, Japan

Contact

For product and enterprise inquiries



voiceping.net/en/contact/



support@voice-ping.com



+81-50-3117-0204

[Company information online](#) →