

VoicePing

Real-time Voice Translation Platform



Product Overview

80,000+ Users | 400M+ Seconds Translated | 1,000+ Paid Enterprise Clients

February 2026

Trusted by 1,000+ Paid Enterprise Clients

From Fortune 500 companies to educational institutions and startups

NEC

SCSK

Nitto

SUNTORY



TOKYO GAS

TEIJIN

Denka

PLUGANDPLAY JAPAN



Asahi
GROUP

Menicon

まかせられる人が、いる。
NISHIMATSU

小林製薬



Key Features

- **Real-time AI Translation**
45 languages supported, instant translation display
- **AI Transcription & Meeting Notes**
High-accuracy speech recognition with auto-summary & action items
- **Virtual Office & BI Analytics**
2D floor map, meeting log analysis, insight discovery
- **Event Mode**
QR code access for attendees to view translations on their phones
- **Video/Audio File Translation & Dubbing**
Multi-language translation and AI voice-over for recordings



45 Languages Supported

- Japanese / English / Chinese (Simplified & Traditional) / Korean
- Vietnamese / Thai / Indonesian / Lao
- French / German / Spanish / Portuguese
- Hindi / Arabic / Russian / Turkish
- And many more languages
- Bilingual mode for simultaneous language recognition



Watch customer video:

<https://www.youtube.com/watch?v=daAakU8UoxI>

Wide Range of Use Cases

- **Zoom/Teams/Meet Meetings**

Real-time translation for online meetings

- **In-person Meetings & Negotiations**

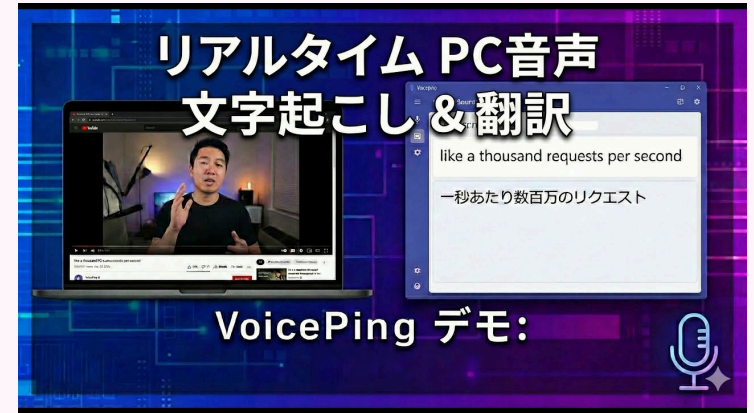
Use translation on smartphones even offline

- **Large-scale Events & Seminars**

QR code access for thousands of attendees

- **Business Travel**

Offline translation without internet connection



Watch video: <https://youtu.be/Qvf4IblB-E>

Large-scale Events & Conferences

Real-time multilingual support for thousands of attendees

- QR code access for attendees to view translations on their phones
- Large screen subtitle display for entire venues
- Custom dictionary for industry-specific terminology

AnimeJapan 2025 x Sony Music Solutions

2 Years Running - Multilingual Support for Japan's Largest Anime Event

Challenge

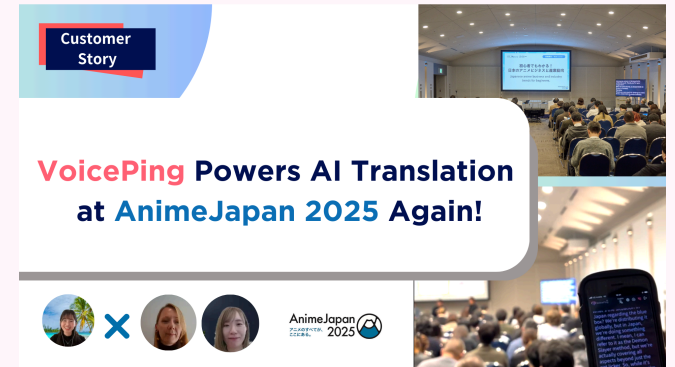
- Significant increase in international visitors post-COVID
- Accurate translation of anime titles and character names essential
- Seminars in Japanese but need to reach international attendees

Solution

- QR code access for real-time translation on smartphones
- Pre-registered specialized terms via CSV

Results

- Anime titles accurately displayed in English
- Smooth operation without major issues
- Single PC operation



Last year's implementation went smoothly without any major issues, and we're looking forward to continuing with VoicePing this year as well.

Mr. Kansuka, Sony Music Solutions Business Day Director

Japan Summit 2025 x Plug and Play Japan

2 Years Running - 2,200 Attendee Global Startup Event

Background

- Silicon Valley-based global accelerator with 60+ international offices
- 2,200 attendees (investors, enterprises, startups)
- Small team of 7 for preparation and operation

Evaluation

- Daily use for weekly small-scale events (2-3 times per week)
- Eliminated need for pre/post pitch summaries, saving time and resources
- High-accuracy translation including technical terms, comparable to live interpreters



VoicePing provides perfect support even when we delegate everything. Ease of use, speed, and accuracy are superior to other companies.

Hiroto Ito, Plug and Play Japan Business Planning & Events Director

Event Mode Features

QR Code Access

Attendees view translations instantly on smartphones, no app required

Large Screen Display

Subtitle display on secondary monitors supported

Custom Dictionary

CSV upload for accurate proper noun translation

Language Restriction

Limit available languages as needed

On-site Support

VoicePing staff dispatch available



Watch video: https://youtu.be/DVAy_WuhPfo

International Team Communication

Seamless daily meetings with overseas offices and multinational teams

- Real-time translation for daily online meetings
- Significant interpreter cost reduction
- Efficient information sharing with meeting notes & AI summaries

NEC Solution Innovators

Team Collaboration with Vietnam Office

Background

- Team structure with NEC Group's Vietnam subsidiary members
- No web conferencing tool with Vietnamese translation available
- Communication between Japan and Vietnam essential as Scrum Master

Impact

- Translation used in daily team meetings
- Improved understanding speed with conversation context
- High call quality with minimal latency



Having translation makes a real difference. When local team members speak Vietnamese, catching a few words helps understand the context and prepare for the next part of the conversation.

Mr. Saito, NEC Solution Innovators Scrum Master

Tekken Construction Corporation

Multinational Team Meetings for Overseas Construction Projects

Challenge

- Frequent English meetings with multinational teams on overseas projects
- Employees with limited English skills still need to participate
- Previous tools couldn't capture audio properly, producing unintelligible transcriptions

Impact

- Used alongside Teams, translation displayed on separate screen or mobile
- Construction industry terminology translated naturally
- Instantly accessible by opening the app without disturbing others



Accurate transcription is more important than translation. VoicePing's AI edits captured content to make sense before translating, resulting in accurate output.

Michael Choo, Tekken Construction Corporation Administration

GMO Research & AI

Multilingual Support for ESOMAR Connect International Conference

Background

- International conference co-hosted by ESOMAR and JMRA
- Marketing research field with heavy use of specialized terminology
- Other tools didn't fit the budget

Results

- Selected as solution balancing price and accuracy
- Participant feedback: 'No interpreter needed, translation subtitles sufficient'
- Broadcast contractor also praised ease of operation



We found VoicePing while looking for a service that balances cost and accuracy. The dictionary feature for specialized terms made it ideal for our event.

Mr. Ito, GMO Research & AI Sales Planning Division

AI Summaries for Efficient Meetings

- Automatic transcription of meeting content
- AI extracts summaries and action items
- Multilingual meeting notes generation
- Recording feature for later review
- Notifications to Slack/Chatwork/Discord



Enterprise Implementation Benefits

Interpreter Cost Significantly reduced (no live interpretation needed)

Meeting Prep Time Shortened (no interpreter scheduling)

Information Speed Improved (real-time translation)

Meeting Notes Automated (AI summary)

Team Collaboration Enhanced (language barrier eliminated)



Government & Educational Institutions

Promoting International Exchange & Multicultural Coexistence

- Language support for international exchange programs
- Multilingual resident services
- Global talent development

Kobe City Bureau of Economy, Tourism & Culture

International Collaboration for Global Startup Support

Background

- Bidirectional support for Japanese and overseas startups
- Numerous multilingual events held throughout the year
- Large-scale events with 300+ attendees planned

Results

- Natural translation that understands context, not literal
- QR code access from personal devices
- Handles diverse accents from various nationalities
- Meeting notes feature streamlines event reporting



The translation quality and accuracy are exceptional. Compared to other translation tools, the satisfaction with context-aware Japanese translation is very high. Both Japanese and English speakers praise it.

Mr. Naito, Kobe City Bureau of Economy, Tourism & Culture, Innovation Specialist

Hokkaido Kushiro Hokuyo High School

International Cultural Exchange Ceremony with Taiwanese School

Background

- Cultural exchange event welcoming Taiwanese high school students and teachers
- Large-scale ceremony with 600 students

Results

- Created venue unity with simultaneous subtitles, not sequential interpretation
- Subtitles displayed on large projector and multiple monitors



About 600 students participated. Watching the subtitles, they laughed and applauded together - the whole venue enjoyed the event as one.

Teacher Kudo, Hokkaido Kushiro Hokuyo High School

Osaka Institute of Technology

Revolutionizing Online Classes with Virtual Office

Background

- Difficult to monitor student activities in Zoom breakout rooms
- Wanted a 'visible' environment to follow up with students

Results

- Screen sharing visible at a glance, easy to intervene
- Students praised it as 'easy for group work'



We want to make online classes not just a 'substitute for in-person' but give them new value of their own.

Professor Hiroshi Igaki, Osaka Institute of Technology

Government & Education Use Cases

International Exchange Events

Sister city exchanges, cultural exchange programs

Multilingual Resident Services

Counter services, information sessions

Education

Classes for international students, orientations

International Conferences

Symposiums, academic conferences

Startups & Accelerators

Accelerate Your Global Expansion

- Pitching to international investors
- International accelerator programs
- Cross-border partnerships and deals

Kepple Inc.

Global Climate Tech Kickoff Event

Background

- Community promoting decarbonization for Japanese companies
- World-leading VCs and startups as speakers
- 4-hour long event

Why VoicePing

- Quick response and pre-event demo for peace of mind
- Significant cost advantage over hiring 2 interpreters
- High quality with accurate specialized terminology
- QR code feature for flexible venue layout



Participants said 'I'm not good at English but could understand thanks to the translation' and 'I was surprised how accurately technical terms were translated.' Translation lag averaged 3-4 seconds for near real-time understanding.

Nami Takamine, Kepple Inc. Analyst

Startup Island TAIWAN

Taiwan Startup Japan Market Entry Matching Event

Background

- Supporting Taiwanese startups entering the Japanese market
- Implemented at matching events in Osaka and Taipei
- Sessions mixing English, Chinese, and Japanese

Results

- Setup completed within 1 hour
- Attendees could choose their preferred language
- QR code scan, no app installation required



The most convenient feature was that people could choose their preferred language without pre-specifying. Being able to adapt to individual needs was great.

Anita, Startup Island TAIWAN Project Manager

Supporting Startup Global Expansion

Cost Efficiency

Significantly reduce interpreter costs

Speed

Instant multilingual capability

Accuracy

Precise technical and business terminology

Scale

From 5 to thousands of attendees

Product Feature Details

Complete Overview of VoicePing Capabilities

- Real-time AI translation (45 languages)
- Custom dictionary (CSV bulk upload)
- Virtual office, AI summary, recording
- Event mode, external tool integration
- Security (ISO27001/ISMS certified)

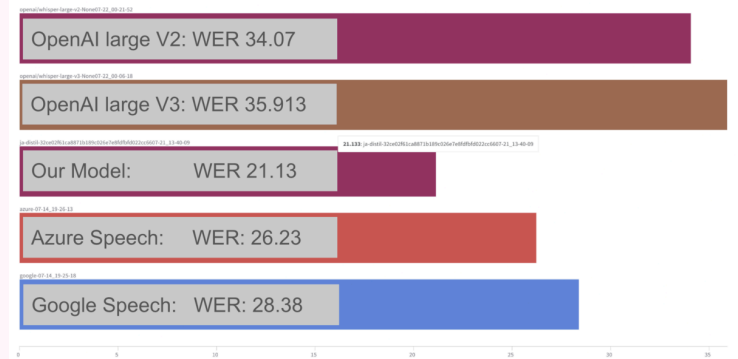
Translation Accuracy & WER Comparison

Features

- Highly rated for accuracy and speed exceeding Google Translate and other tools
- Outperforms leading commercial APIs for meeting use
- Industry-leading WER (Word Error Rate)
- Used in manufacturing, software development, marketing, construction
- High accuracy recognition of industry-specific terminology

※WER (Word Error Rate): Metric for evaluating speech recognition accuracy. Measures differences between transcription and original. Lower is more accurate.

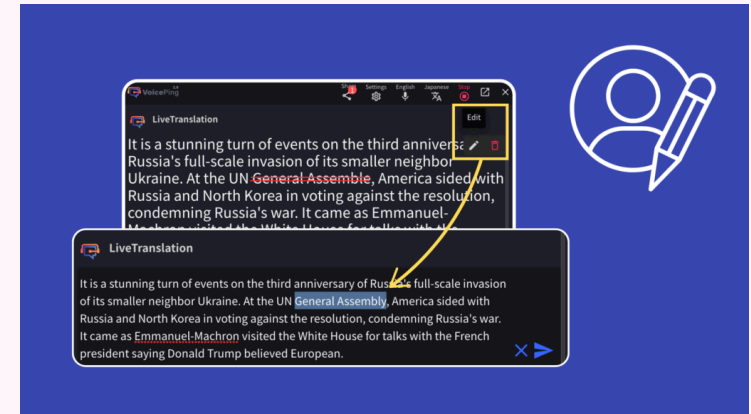
Automatic Speech Recognition WER score among commercial APIs



Custom Dictionary

Features

- Bulk upload via CSV file
- Accurate translation of industry-specific terms
- Proper noun support (titles, character names)
- Language-specific dictionary settings



Virtual Office

Features

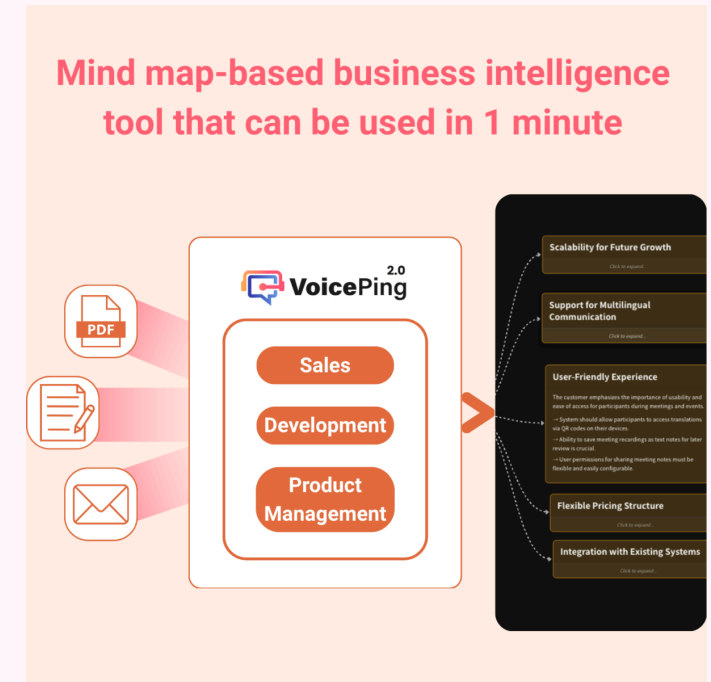
- 2D floor map for team visualization
- Unique notification feature for instant, reliable voice calls in 5 seconds
- Status display (in meeting, focused, away)
- File sharing, whiteboard support
- Time tracking and productivity management



AI Transcription & Summary

Features

- Automatic meeting transcription
- AI-generated summaries
- Action item extraction
- Multilingual meeting notes output
- Review TODOs and key points



Recording & Playback

Features

- Save meeting recordings
- Synchronized playback with transcription
- Keyword search to jump to relevant sections
- Download and share



Security

Features

- Security checklist support (Enterprise)
- On-premise deployment available (additional cost)

Data Management

- Customer data not used for AI training
- NDA available

Certifications

- ISO 27001 / ISMS Certified
- Encrypted communications (TLS 1.2+)



Supported Platforms

Features

- Windows 10/11 / macOS / Linux
- iOS / Android / iPad OS
- Chrome / Edge / Safari / Firefox
- Google Meet, ZOOM, TEAMS integration
- One-click installation

Implementation Flow

1

Personalized Demo

Tailored solution proposals for your challenges. 30-minute online demo.

2

2-Week Trial

Easy web registration. Try all features free for 14 days. No credit card required.

3

Contract & Plan Selection

Choose the optimal plan. Same-day account provisioning. No setup fees.

4

Go Live & Support

Implementation support and admin training. Custom dictionary setup assistance included.

Enterprise & Event Support Structure

Onboarding Support

- Initial setup support and environment configuration
- Administrator training
- Custom dictionary registration support
- Pre-production testing support

Operational Support

- Customer support via email and chat
- Comprehensive online documentation
- Regular updates and feature improvements
- On-site event support (optional)

Enterprise Only

- Dedicated Customer Success Manager
- SLA guarantee with priority support
- Security checklist support
- Custom feature development consultation



Frequently Asked Questions (FAQ)

Q. How accurate is the translation?

A. Highly rated for accuracy and speed exceeding Google Translate. Industry terminology translated with high precision. Industry-leading WER (Word Error Rate).

Q. How many languages are supported?

A. 45 languages. Japanese, English, Chinese, Korean, Vietnamese, Thai, Indonesian, Lao, Hindi, Arabic, and more.

Q. What use cases are supported?

A. Zoom/Teams/Meet meeting translation, in-person meetings, large-scale events and seminars, audio/video file translation.

Q. Can I use it from a web browser?

A. Desktop app has more features, but web browser access is also available. For individual or corporate use.

Q. What about security?

A. ISO27001/ISMS certified, encrypted communications (TLS). Customer data not used for AI training.

Q. Is there a free plan?

A. Free forever plan available for up to 10 users. Paid plans start from \$75/month. No setup fees.

Company Overview & Contact

Company Name	VoicePing Inc.
CEO	Akinori Nakajima
Founded	July 2019
Capital	\$1.4M (including reserves)
Location	Shibaura, Minato-ku, Tokyo, Japan
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Web	https://voiceping.net
Email	support@voice-ping.com

Connect instantly with AI translation. Zero wait time. Break language barriers instantly.

